

JobSeeker Transportation Orientation Program

for service agencies

King County recognizes the importance of transportation in the successful transition of welfare clients into the workforce. The JobSeeker Transportation Orientation Program was developed to provide you with information that you can use to assist your clients in using Metro's services in getting to and from training or work sites. At the orientation, you will:

- ✧ Learn how to plan trips on Metro's bus system.
- ✧ Discover the range of Metro's services offered to commuters and employers.
- ✧ Receive Metro's carpool and vanpool services packet for Case Managers
- ✧ Receive a resource kit that contains Metro information maps and brochures as well as a list of Metro contact names and phone numbers.

Program Description

The program consists of a one-hour presentation by a Metro Rider Information Specialist at your agency that includes hands-on practice with the Metro OnLine web site. In addition, arrangements can be made to have a transit bus and/or vanpool vehicle available during the orientation session.

The orientation covers these topics:

- ✧ Trip Planning Skills: bus route identification, reading timetables, and fares.
- ✧ Metro Transportation Services: customer services, commuter services, fare media outlets, and special services such as paratransit for persons with disabilities.
- ✧ Communication and Support: contact names and phone numbers, Metro OnLine web site, and employer site information.
- ✧ You can also arrange for a Rideshare Specialist to present and demonstrate computer ridematching for carpools and vanpools

For more information about the JobSeeker Transportation Orientation Program, contact Isaiah Pullet at (206) 263-3455 or by email: isaiah.pullet@metrokc.gov